YCDF RFP INMATE COMMUNICATIONS

Questions & Answers

The RFP response calls for “6 copies mailed (1 original and 5 copies)” but also states the following:
“Vendor shall submit sample call recordings (minimum of three calls) that demonstrate sound quality of their system.” (p. 10 section G)
“Vendor shall submit sample video visit recordings (minimum of three calls) that demonstrate sound and video quality of their system.” (p. 12 section G)
Our simplest solution would be to send these samples in a USB.

Q: How would the facility prefer to have these sample recordings?

A: Two (2) copies of each Sample recording utilizing USB’s is preferable. Please attach to the Original RFP submittal. Not required for copies.