

NOT FOR IMMEDIATE RELEASE:

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Yellowstone County Treasurer's Office and Montana's Motor Vehicle Division prepare for office closures in advance of new vehicle titling and registration process

BILLINGS (February 26, 2025) – The Yellowstone County Treasurer's Office and Montana Motor Vehicle Division (MVD) are preparing to launch a new vehicle services system, which will overhaul the vehicle titling and registration process, on Monday, March 17. In preparation for the launch, all MVD exam stations (including the service desk at MVD Headquarters) will be closed and Yellowstone County's Motor Vehicle Department will not be processing vehicle transactions Thursday, March 13 through Sunday, March 16. Yellowstone County's Motor Vehicle Department will also be closing the Downtown, Laurel, and METRA offices early at 1:00 PM on Wednesday, March 12th.

The new system will offer more online services to customers, electronic payment options, and improved turnaround time for all vehicle service transactions, as well as improve functionality for law enforcement, car dealerships, insurance companies, and simplify county operations. This new vehicle services system is the final phase of MVD's Credentialing and Registration System (CARS), a multi-phase, multi-year effort to improve customer service and efficiency for Montanans at MVD exam stations and county treasurer's offices across the state.

"We are very excited for the introduction of CARS, which marks a significant step forward in improving efficiency for both our employees and the taxpayers we serve. CARS will streamline processes, reduce wait times, and enhance the overall experience, allowing us to better fulfill our commitment to delivering exceptional service," Yellowstone County Treasurer Hank Peters said.

"We have had incredible success with the CARS program so far and I look forward to working with counties across the state to make this final rollout a success," MVD Administrator Laurie Bakri said. **"This system will provide the counties with what they need to better serve their customers and improve efficiency."**

Yellowstone County's Motor Vehicle Department received new equipment in November, and employees have been training with the new system since November. Between the updated technology and programmed efficiencies of CARS, MVD partners and the citizens using vehicle services are expected to see improved ease in obtaining titles, renewing registrations, and all other vehicle-related services.

For up-to-date information on Yellowstone County's Motor Vehicle Department office hours and appointment availability, customers can go to <https://www.yellowstonecountymt.gov/treasurer/motorv/>. For information on MVD exam station hours, please go to <https://mvdmt.gov>

The CARS platform is a software solution created in partnership with FAST Enterprises, which has successfully implemented motor vehicle licensing and registrations in 18 other states, following a competitive bid process that MVD began in 2021. Work on CARS officially began in July 2022.

[MVD launched the first phase of CARS](#) in 2022 with a new online appointment scheduling system which offers new features including appointment scheduling to fit each customer's needs, automated appointment reminders, and online check-in. In 2023, [MVD successfully launched the second phase of CARS](#) which overhauled the driver services system, which includes driver licensing, at MVD exam systems.

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