Regarding: COBRA Administration Services

Dear YELLOWSTONE COUNTY,

06/16/2025

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We are writing to inform you of an important change regarding the COBRA and direct billing administration services provided by Blue Cross and Blue Shield of Montana. After careful consideration and strategic review, we have made the decision to discontinue our COBRA and/or direct billing administration services effective January 1, 2026.

This change is a part of our ongoing efforts to streamline our services and focus on our core offerings, ensuring that we deliver the highest quality service to our members. Accordingly, this letter will serve as notice of termination of the Health Benefits Continuation Coverage Services Agreement presently in effect between Blue Cross and Blue Shield of Montana and you, pursuant to Article VI.B. of that Agreement. Termination of the Agreement, and all services under the Agreement, is effective 90 days after your receipt of this letter, but in no event later than December 31, 2025. As a result, you will need to select a new COBRA and/or direct billing services vendor prior to January 1, 2026, to ensure uninterrupted COBRA and/or direct billing administrative services for your employees and COBRA and/or direct billing beneficiaries.

We understand this transition may present challenges and we are committed to assisting you through this period. We will continue to provide COBRA and/or direct billing administrative services **through December 31, 2025**. Please begin evaluating alternative COBRA and/or direct billing administration vendors as soon as possible to allow sufficient time for this transition. Once you have selected your new administrator, please alert our COBRA department by sending an email to cobracoordinator@bcbsil.com. Please notify us no later than September 1, 2025, of your new administrator and the date this change of COBRA service providers will go into effect.

We value our partnership with you and appreciate your understanding as we make these changes. Our commitment to providing you with high-quality health insurance and claims administration services remains our top priority. Should you have any questions or need further assistance, please do not hesitate to contact your agent or broker directly.

Thank you for your continued trust and collaboration. We look forward to continuing to serve your health care coverage needs.

Sincerely,

Blue Cross and Blue Shield of Montana